



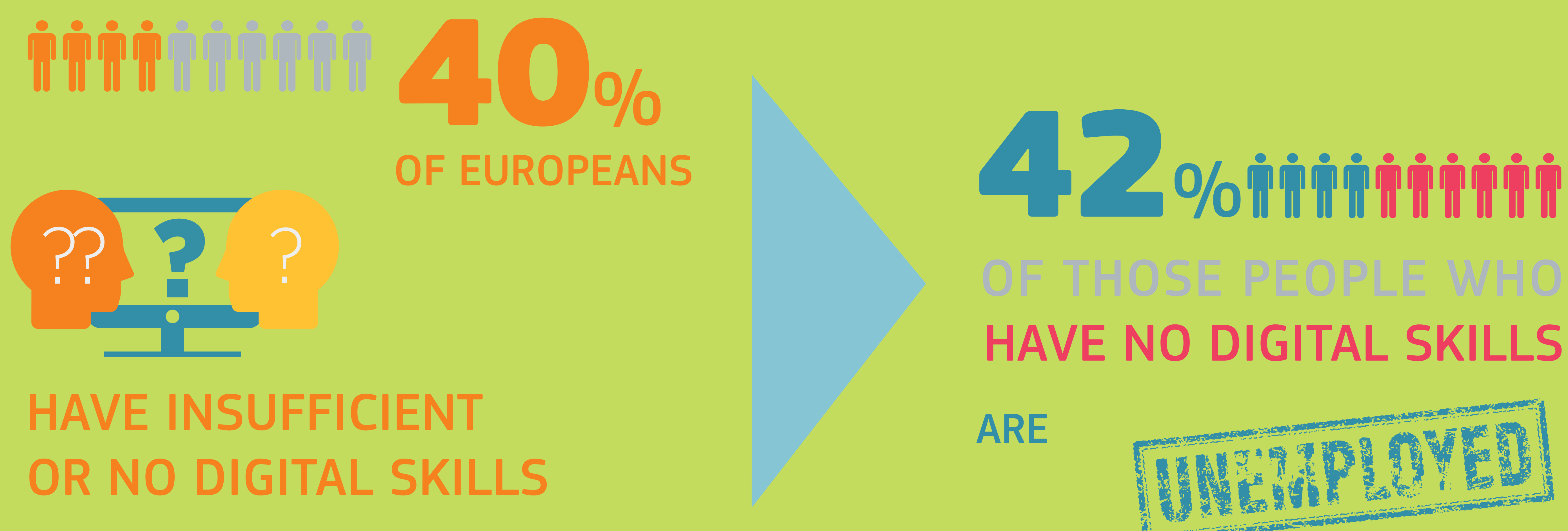
DIGCOMP

THE DIGITAL COMPETENCE FRAMEWORK FOR CITIZENS WHY - WHAT - FOR WHOM

Digital society needs digitally-competent citizens

Being digitally competent means using digital technologies in a confident and safe way for various purposes such as working, getting a job, learning, shopping online, obtaining health information, being included and participating in society, entertainment, etc.

Digital skills in Europe



DigComp describes **21 competences** that citizens and policy-makers can use as tools to improve digital competence



Uses of DigComp

<p>EMPLOYMENT SERVICES</p> <p>Can assess and certificate job seekers' skills and offer career guidance and training</p>	<p>JOB SEEKERS</p> <p>Can self-certificate their level of digital competence using the new Europass CV</p>	<p>E-COMMERCE</p> <p>Consumers can shop online with confidence and safety</p>	<p>TEACHERS</p> <p>Can improve their professional development</p>	<p>LEARNERS</p> <p>Can develop their digital competence for the future</p>
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Find out more

DigComp
<https://ec.europa.eu/jrc/digcomp>

Europass
<https://europass.cedefop.europa.eu/>

The Digital Competence framework contributes to the European Skills Agenda.

DigComp is a collaboration between JRC's Institute for Prospective Technological Studies and DG Employment, Social Affairs & Inclusion



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THE DIGITAL COMPETENCE FRAMEWORK FOR CITIZENS
THE COMPETENCES



Information and data processing



Browsing, searching and filtering information 

Evaluating information and data through digital technologies 

Storing and retrieving information and data 

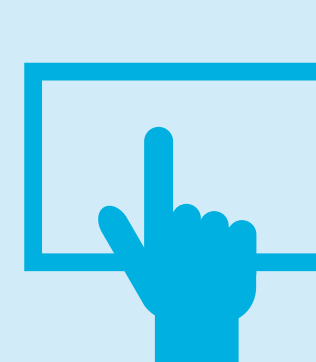
Communication



Interacting through digital technologies



Sharing information and content through digital technologies



Engaging in citizenship through digital technologies



Collaborating through digital technologies



Netiquette



Managing digital identity



Content creation



Developing content 

Integrating and re-elaborating content 

Copyright and licenses 

Programming 

Safety



Protecting devices



Protecting personal data and privacy



Protecting health



Protecting the environment



Problem solving



Solving technical problems 

Identifying needs and technological responses 

Creatively using digital technologies 

Identifying digital competence gaps 